

# FIU CONNECT

## Critical Thinking

### CHAPTERS

- The Basic Thinking Process
- Conducting a Situation Assessment
- Problem Solving Processes
- Decision Making Techniques
- Enhancing Creativity in Problem Solving
- Action Planning

*The FIU CONNECT (Critical Thinking) training program from ManchesterCF has been developed for industry professionals to sharpen their thinking skills so that issues can be recognised early and resolved effectively.*

*The ability to think critically will often dictate the success or failure of a financial investigation. Mishandled case management or disorganised reporting can adversely affect the outcome of an investigation.*

*Compliance professionals who have the ability to think critically about the tasks at hand will deliver more precise results with higher levels of efficiency.*

*This course examines the basic thinking process and develops the skill set required to identify problems, understand*

*environmental factors, generate appropriate solutions and implement those solutions within the workplace.*

*Emphasis is placed on thinking critically and creatively while making decisions during an investigation. By applying the critical thinking process, financial crime compliance professionals can bring a higher level of focus and insightfulness to their important roles.*

*Course components include a digital textbook, computer-based training and an examination. The online training contains animated examples, learning activities and solvable problems.*

*Regulators are demanding increased attention to detail within a financial institution's AML/ATF training. ManchesterCF's solutions meet then exceed those expectations.*



Digital textbook



Computer-based training



Examination



**ManchesterCF**  
Financial Intelligence

ManchesterCF provides financial intelligence training programs and advisory services to financial institutions, financial intelligence units and public-sector agencies worldwide.



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